

Upgrade to ShipWeight v13

To update the software from an Existing Installation to Version 13

If you have a current Maintenance & Support Agreement, you may follow the steps below to upgrade to Version 13. If you do not have a current agreement, please contact your reseller or BAS Engineering to renew your Maintenance & Support.

To update an existing installation of ShipWeight to version 13, update on the client machine as well as the database server must be done.

To find the files mentioned in this document, please go to www.shipweight.com/download

1. To update the client machine: Go to on the internet and download the **shipweight_13_client_64_bit_Update.msi** file. Install this on the client machine.
(Note: V.13 can run side-by-side with earlier versions of ShipWeight)
2. To update the server you have 2 choices:
 - a. The easiest is to download and install the **ShipWeightUpdateDB1300.msi** file
- Or -
 - b. Download the update script **ShipWeightUpdateDB1300.sql** and run this script on the server using Microsoft SQL Server Management Studio.

To update the license

If you have a USB dongle for your ShipWeight license:

Please run the DDLOOK.exe file in the ShipWeight license lock folder on the license server. Send the screenshot of the pop-up window from DDLOOK to support@shipweight.com and we will revert with an update code. Apply this update code by running the DDCHANGE.exe file found in the same folder as DDLOOK.exe.

If you have software license system for ShipWeight.

License servers connected to the internet will not require any actions. License servers without internet access must force a license update by selecting **ShipWeight** in list in the CMServer viewer and select **Server > Update Product**. When CMServer is running as a service, it will not display the CMServer Viewer. However, you can still use the CMServer Viewer by opening a Command window in the folder where CMServer.exe is located and run the command **CMServer /viewer**.

Additional information

If you are upgrading from ShipWeight versions earlier than version 12.0, please see our website for further information, or contact us.

If you are using a USB dongle for the ShipWeight but would like to change to our software based license system, please contact us at support@shipweight.com

For additional information on installing the client and databases, please see the ***shipweight_installation_guidance.pdf*** document on the website.

If you have any further questions, please send an email to support@shipweight.com